



# **ANTI-BRIBERY & CORRUPTION POLICY**

**Version 1: June 2020**

**STRICTLY PRIVATE & CONFIDENTIAL**

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## 1. What does the Policy cover?

1.1 This Anti-Bribery & Corruption Policy (“Policy”) sets out the responsibilities of Corporate Information Travel Sdn. Bhd. (the “Company”) and those who work for the Company on the requirement to observe and uphold the Company’s zero-tolerance position on “bribery and corruption” (collectively known as “corrupt gratification”).

1.2 This Policy provides a source of information and guidance for those working for the Company. It helps them recognise and deal with corrupt gratification, as well as understand their responsibilities.

1.3 For the purpose of this Policy:

- **Bribery** means the act of giving or receiving something of value in exchange for some kind of influence or action in return, that the recipient would otherwise not offer;
- **Corruption** means the act of soliciting, giving, accepting or receiving gratification, directly or indirectly, to/from a person in authority either in the form of money, services or valuable goods as an inducement or reward to or not to do an act in relation to the person’s principal affairs – in short, **corruption is essentially an abuse of entrusted power or position to obtain a personal gain or benefit**; and
- **Gratification** is defined in Section 3 of the MACC Act 2009 and includes money, donation, gift, loan, fee, reward, valuable security, property or interest in property, employment, appointment, release, forbearance, undertaking, promise, rebate, discount, services employment or contract of employment or services and agreement to give employment or render services in any capacity. The provision or receipt of gratification is not an offence unless it is done **corruptly**.

## 2. Policy Statement

2.1 The Company is committed to conducting business in an ethical and honest manner, and is committed to implementing and enforcing systems that ensure corrupt gratification is prevented. The Company has zero-tolerance for corrupt gratification and its associated activities. The Top-level Management are committed to acting professionally, fairly and with integrity in all of the Company’s business dealings and relationships in whichever country we operate.

2.2 The Company shall constantly uphold all laws relating to bribery & corruption in all the jurisdictions where we operate. We are bound by the laws of Malaysia, in particular the Malaysian Anti-Corruption Commission Act 2009 (“MACC Act 2009”), pertaining to our conduct both at home and abroad.

2.3 The Company recognises that acts of corrupt gratification are punishable by way of pecuniary fines and/or jail sentences, as the case may be, upon conviction. If any entity in the Company or person associated with it is found to have taken part in bribery or corrupt activities to benefit the Company, we may be subjected to a monetary fine of not less than 10 times the sum or value of the corrupt gratification, and/or the officers concerned jailed not exceeding 20 years, upon conviction under the MACC Act 2009. There may well be other associated charges brought against the Company and/or its officers under other legislations in Malaysia or in the countries in which the alleged offence is committed. All these may lead to serious damage to our reputation. It is with this in mind that we remain committed to preventing acts of corrupt gratification in our businesses, and we take our legal responsibilities seriously.

### 3. Who are covered by the Policy?

**3.1** This Policy applies to all employees (whether temporary, contract-basis or permanent), consultants, contractors, trainees, seconded staff, casual workers, agency staff, volunteers, interns, agents, sponsors or any other person or persons associated with the Company, or any of our subsidiaries or their employees, no matter where they are located (within or outside of Malaysia). The definition of such persons associated with the Company accords with Section 17A (2) of the MACC Act 2009.

**3.2** In the context of this Policy, third party refers to any individual or organisation our Company meets and works with. It refers to actual and potential clients, customers, suppliers, distributors, business contacts, agents, advisers, and government and public bodies – this includes their advisors, consultants, representatives and officials, politicians and public parties.

**3.3** Any arrangements our Company makes with a third party is subject to clear contractual terms, including specific provisions that require the third party to comply with minimum standards and procedures relating to anti-bribery and corruption.

### 4. Definition of bribery and corruption

**4.1 Bribery** refers to the act of offering, giving, promising, asking, agreeing, receiving, accepting or soliciting something of value or of an advantage so to induce or influence an action or decision. A bribe refers to any inducement, reward or object/item of value offered to another individual in order to gain or retain commercial, contractual, regulatory or personal business or advantage. Bribery is not limited to the act of offering a bribe. If an individual is on the receiving end of a bribe and they accept it, they are also breaking the law.

**4.2 Corruption** means the act of soliciting, giving, promising to give, offering, accepting or receiving gratification, directly or indirectly, to/from a person in authority either in the form of money, services, favours, positions or valuable goods as an inducement or reward to or not to do an act in relation to the person's principal affairs or function.

**4.3 Bribery and corruption (collectively "corrupt gratification") are illegal.** Employees must not engage in any form of corrupt gratification, whether it be directly or through a third party (such as an agent or distributor). They must not bribe a foreign public official anywhere in the world. They must not accept bribes in any degree and if they are uncertain about whether something is a bribe, a gift or act of hospitality, they must seek further advice from the Company's Compliance Team.

## 5. What IS and what IS NOT acceptable

5.1 This section of the Policy refers to the following four (4) areas:

- i. Gifts, entertainment, hospitality and travel;
- ii. Facilitation payments;
- iii. Political contributions; and
- iv. Charitable contributions and sponsorship.

### 5.2 Gifts, entertainment, hospitality & travel

The Company accepts normal and appropriate gestures of hospitality and goodwill (whether given to or received from third parties) so long as the giving or receiving of gifts, entertainment, hospitality & travel meets the following requirements:

- a) It is not made with the intention of influencing the party to whom it is being given, to obtain or reward the retention of a business or a business advantage, or as an explicit or implicit exchange for favours, positions or benefits;
- b) It is not made with the suggestion that a return favour is expected;
- c) It is in compliance with local laws;
- d) It is given in the name of the organization, not in an individual's name;
- e) It does not include cash or a cash equivalent (e.g. a voucher or gift certificate);
- f) It is appropriate for the circumstances (e.g. giving small gifts around festive seasons or as a small thank you to an organization for helping with a large project upon completion);
- g) It is of an appropriate type and value, and given at an appropriate time, taking into account the reason for the gift, entertainment, hospitality and travel;
- h) It is given or received openly, not secretly;
- i) It is not selectively given to a key or influential person, clearly with the intention of directly influencing them;
- j) It accords with the **limits of threshold, frequency and approval mandate** as pre-determined by the Company; and
- k) It is not offered to, or accepted from, a government official or representative, politician or political party, without the prior sanction based on the Company's approval mandate.

5.3 Where it is inappropriate to decline the offer of a gift, entertainment, hospitality or travel (i.e. when meeting with an individual of a certain religion/culture who may take offence), the gift, entertainment, hospitality or travel may be accepted so long as it is declared to the Compliance Team, who shall assess the circumstances, including whether it accords with the Company's pre-determined thresholds and frequency.

5.4 The Company recognises that the practice of giving and receiving business gifts varies amongst countries, regions, cultures and religions. As such, definitions of what is acceptable and not acceptable will inevitably differ for each.

5.5 As good practice, gifts, entertainment, hospitality & travel given and received should always be disclosed to the Compliance Team. Those received from suppliers must be disclosed to the Compliance Team.

**5.6** The intention behind a gift, entertainment, hospitality or travel being given or received should always be considered. If there is any uncertainty, the advice of the Compliance Team should be sought.

#### **5.7 Facilitation Payments and Kickbacks**

The Company does not accept and will not make any form of facilitation payments of any nature. We recognise that facilitation payments are a form of bribery that involves expediting or facilitating the performance of a public official for a routine governmental action. We recognise that they tend to be made by low level officials with the intention of securing or speeding up the performance of a certain duty or action.

**5.8** The Company does not allow kickbacks to be made or accepted. We recognise that kickbacks are typically made in exchange for a business favour or advantage.

**5.9** The Company recognises that despite our strict policy on facilitation payments and kickbacks, employees may face a situation where avoiding a facilitation payment or kickback may put **their or their family's personal security at risk**. Under these circumstances, the following steps must be taken:

- a) Keep any amount to the minimum;
- b) Ask for a receipt, detailing the amount and reason for the payment;
- c) Create a record concerning the payment; and
- d) Report this incident to your line manager.

#### **5.10 Political Contributions**

The Company will not make donations, whether in cash, kind or by any other means, to support any political parties or candidates. We recognise this may be perceived as an attempt to gain an improper business advantage.

#### **5.11 Charitable Contributions**

The Company accepts and encourages the act of donating to charities as part of its corporate social responsibility initiatives, whether through services, knowledge, time or direct financial contributions (cash or otherwise).

**5.12** Employees must be careful to ensure that charitable contributions are not used to facilitate and conceal acts of bribery. If in doubt, check with the Compliance Team.

**5.13** We shall ensure that all charitable donations made are **legal and ethical under local laws and practices**, and that donations are offered or made in accordance with the Company's approval mandate.

## 6. Employee Responsibilities

**6.1** As an employee of the Company, you must ensure that you **read, understand and comply** with the information contained within this Policy, and with any training or other anti-bribery and corruption information you are given from time to time.

**6.2** All employees and those under our control are equally responsible for the prevention, detection and reporting of bribery and other forms of corruption. They are required to avoid any activities that could lead to, or imply, a breach of this Policy.

**6.3** If you have reasons to believe or suspect that an instance of bribery or corruption has occurred or will occur in the future that breaches this Policy, you must **notify the Compliance Team**.

**6.4** If any employee breaches this Policy, the employee will face disciplinary action and could face dismissal for gross misconduct. The Company has the right to terminate a contractual relationship with an employee if the employee breaches this Policy.

## 7. What happens if I need to raise a concern?

**7.1** This section of the policy covers 3 areas:

- a) How to raise a concern?
- b) What to do if you are a victim of bribery or corruption? and
- c) Protection.

### **7.2 How to raise a concern?**

If you suspect that there is an instance of bribery or corrupt activity occurring in relation to the Company, you are encouraged to raise your concerns at as early a stage as possible. If you are uncertain about whether a certain action or behaviour could be considered bribery or corruption, you should **speak to your superior, the Compliance Team or Top-level management team**.

**7.3** The Company shall, via the Compliance Team, familiarise all employees with its whistleblowing procedures so that employees can vocalise their concerns swiftly and confidentially.

### **7.4 What to do if you are a victim of bribery or corruption?**

You must tell your Compliance Team as soon as possible if you are offered a bribe by anyone, if you are asked to make one, if you suspect that you may be bribed or asked to make a bribe in the near future, or if you have reason to believe that you are a victim of another corrupt activity.

### **7.5 Protection**

If you refuse to accept or offer a bribe or you report a concern relating to potential act(s) of bribery or corruption, the Company understands that you may feel worried about potential repercussions. The Company will support anyone who raises concerns in good faith under this Policy, even if investigation finds that he/she was mistaken.

**7.6** The Company will ensure that **no one suffers any detrimental treatment** as a result of refusing to accept or offer a bribe or other corrupt activities or because they reported a concern relating to potential act(s) of bribery or corruption.

**7.7** Detrimental treatment refers to dismissal, disciplinary action or unfavourable treatment in relation to the concern the individual raised.

**7.8** If you have reason to believe you have been subjected to unjust treatment as a result of a concern or refusal to accept a bribe, you should inform your line manager or the Compliance Team immediately.

**7.9** If you require any further information regarding compliance issues, please consult directly with Compliance Team via [compliance@cit.travel](mailto:compliance@cit.travel).

## **8. Training and communication**

**8.1** The Company will provide training on this Policy as part of the induction process for all new employees. Employees will also receive **regular, relevant training** on how to adhere to this Policy, and will be asked annually to formally accept in writing that they will comply with this Policy.

**8.2** The Company's Anti-Bribery & Corruption Policy and **zero-tolerance stance shall be clearly communicated** to all suppliers, contractors, business partners and any third parties at the outset of business relations, and as appropriate thereafter.

**8.3** The Company shall provide relevant anti-bribery and corruption training to employees, etc., where we feel their knowledge of how to comply with the MACC Act 2009 or other requirements (e.g. the Malaysian Code on Corporate Governance, Companies Act 2016, etc.) on anti-bribery and corruption needs to be enhanced. As good practice, all businesses in the Company shall provide their employees with anti-bribery training from time to time where there is a potential risk of facing bribery or corruption during work activities.

## **9. Record keeping**

**9.1** The Company shall keep detailed and accurate financial and other records, and shall have appropriate internal controls in place to act as evidence for all payments made. We shall **declare and keep a written record** of the amount and reason for gifts, entertainment, hospitality and travel accepted and given, including donations, sponsorships and expenses of similar nature by whatever name called, and understand that such expenses are subject to managerial review.



**10. Monitoring, reviewing and enforcement**

**10.1** The Company’s Compliance Team is responsible for monitoring the adequacy and operating effectiveness of this Policy and shall review its implementation on a regular basis, including assessing its suitability, adequacy and effectiveness.

**10.2 Internal control systems and procedures** designed to prevent acts of corrupt gratification are **subject to regular audits** to ensure that they are effective in practice.

**10.3** Any need for improvements shall be applied immediately. Employees are encouraged to offer their feedback on this Policy if they have any suggestions on how it may be improved. Feedback of this nature should be addressed to the Compliance Team.

**10.4** This Policy does not form part of an employee’s contract of employment and the Company may amend it at any time so as to improve its effectiveness at combatting bribery and corruption.

**10.5** Any employee or person associated with the Company, if found guilty of an act of bribery or corruption in breach of this Policy, shall be dealt with according to the Company’s disciplinary measures.

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