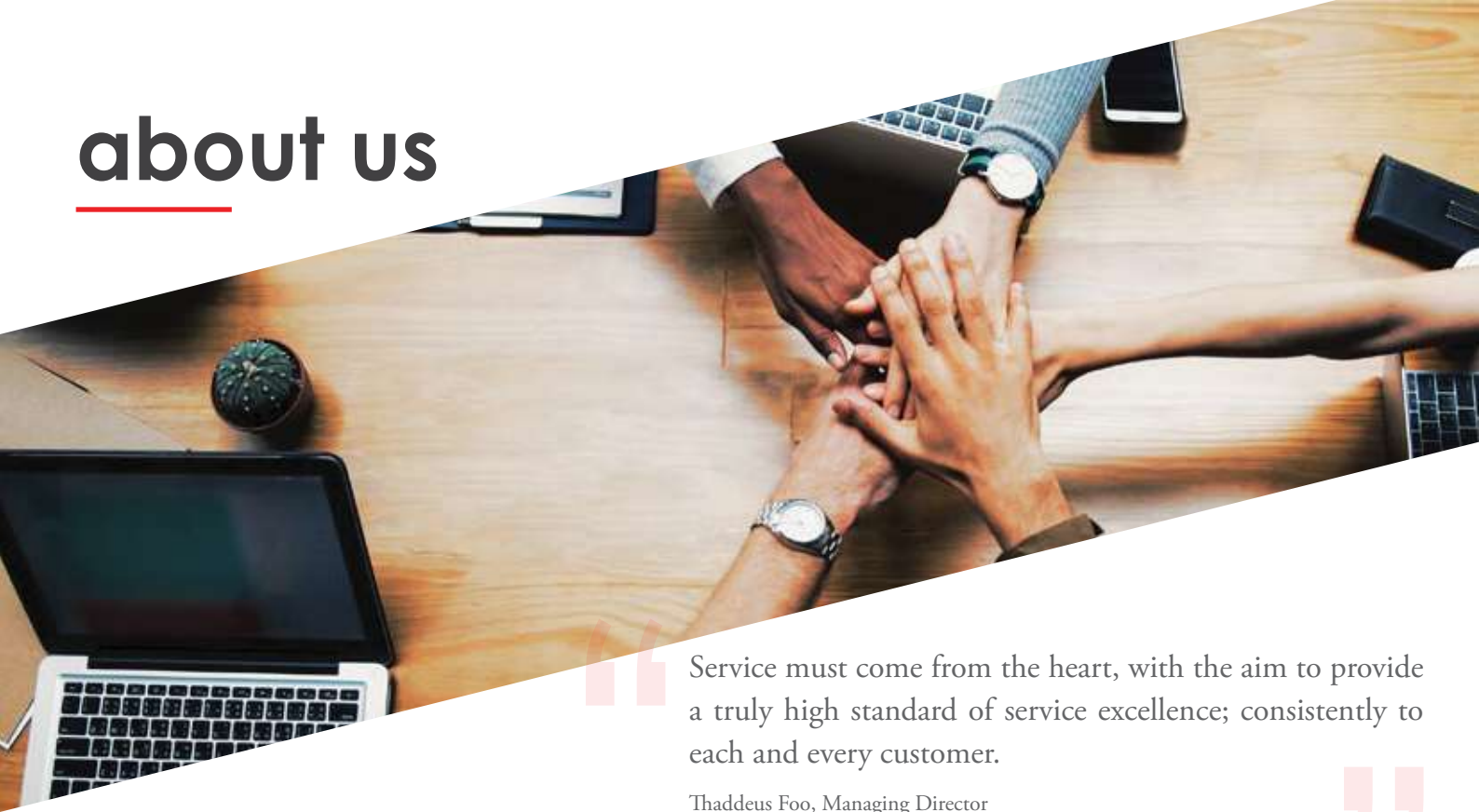




COMPANY PROFILE

about us



Service must come from the heart, with the aim to provide a truly high standard of service excellence; consistently to each and every customer.

Thaddeus Foo, Managing Director

Incorporated in 1985, Corporate Information Travel Sdn Bhd (CIT) has grown steadily from strength to strength for more than 35 years. The success of CIT over the years has been made possible through the concerted effort and hard work of our experienced, dynamic and dedicated service team.

With an average 10 years of experience in the travel industry, our service team shares the company's vision and aspiration in providing excellent service to each and every customer.

We strongly emphasize customer care, attentive listening and prompt response to customer enquiries within 24 hours. Our team is capable to meet the challenges and fulfil the most complex requirements of corporate incentive programs or event trips, hence we are ever ready to attend to the travel needs of individuals, families or smaller groups.

In 2021, we became the first & only travel management company in Malaysia to be officially certified by SIRIM QAS International for both:

- ISO 9001:2015 for Quality Management Systems
- ISO/IEC 27001:2022 for Information Security Management System

our mission

- To have a strong management team with innovative capabilities
- To have highly productive staff force committed to service excellence
- To have a company that is most efficient, profitable and admired

our core values

- Consistency
- Initiative
- Teamwork
- Passion
- Integrity
- Efficiency
- Responsibility

our accreditation & membership

- IATA - International Air Transport Association
- MATTA - Malaysian Association of Tour & Travel Agents
- PATA - Pacific Asia Travel Association
- MGCC - Malaysian-German Chamber of Commerce & Industry
- IAGTO - International Association Of Golf Tour Operators
- ISO 9001:2015 for Quality Management Systems
- ISO/IEC 27001:2022 for Information Security Management System



our services

Airline Reservation & Ticketing

Access 130+ airlines worldwide with competitive fares. Exclusive travel offers for credit and debit cardholders from top banks.

Corporate Clients: corporate@cit.travel

Leisure Travellers: askme@cit.travel

Meetings, Incentives & Corporate Events (M.I.C.E.)

Full service event planning for corporate events such as Product Launches, Gala Dinners, Award and Recognition Night, Theme Party, Golf Tournament, corporate retreats and conferences.

events@cit.travel

Holiday Packages

Customizable and value-for-money holiday packages. Airport transfers, car rentals, rail, sea, and other private transport arrangements upon request.

Golf Tours Premium golfing experiences tailored to enthusiasts.

askme@cit.travel

Pick A Trip

Pick A Trip, our mobile app for instant bookings, flights, accommodation and activities.

Seamless itineraries with real-time updates.
Visa Checkout-enabled for secure transactions.

www.pickatrip.com.my



Inbound & Domestic Travel

Bespoke travel packages in West and East Malaysia. Specializing in city, hiking, golfing and cultural tours.

malaysia@cit.travel

Muslim Travel

A selection of Muslim-friendly tour packages to popular destinations with halal meals and prayer services arrangement in mind.

muslim@cit.travel

Premium Guided & Adventure Tours

Luxury Gold Luxury, curated itineraries, VIP access.

Insight Vacations Small groups, immersive culture.

Trafalgar Value, varied itineraries.

National Geographic Journeys Adventure, sustainable travel.

G Adventures Adventure, community focus.

askme@cit.travel

Online Corporate Travel Booking Portal

B2B corporate travel booking tool simplifying trips for businesses of all sizes. The platform offers crisis management, duty of care, business continuity, and 24/7 support.

corporatesales@cit.travel

Student Travel

Special student airfares with benefits.

Assistance with extra baggage allowance and travel insurance.

students@cit.travel

Travel Insurance

Comprehensive coverage for trip protection and emergency support. Underwritten through leading travel insurance providers.

Travel insurance is mandatory as part of the travel inclusion in all trips.

Visa Application

Assistance and information as required for all travellers, students, and business visa applications with foreign embassies and consulate offices.

our representation



Travel Desk for Visa Cardholders

INSIGHT VACATIONS

Preferred Agent (Malaysia)
for Insight Vacations



Preferred Agent (Malaysia)
for National Geographic Journeys



G Adventures

Preferred Agent (Malaysia)
for G Adventures

our clients

- Alliance Bank Berhad
- American International Group (AIG)
- CIMB Bank Berhad (CIMB)
- Hoya Corporation
- Liberty General Insurance Berhad
- Malton Berhad
- Mesiniaga Berhad
- Omya Asia Pacific
- RHB Bank Berhad
- Securities Commission Malaysia
- Top Glove Corporation Berhad
- United Overseas Bank Malaysia Berhad (UOB)

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